

CONIFER PAYER
OPERATIONS FOR
PROVIDERS



Helping You:

- Launch a health plan or receive delegated risk from a payer supported by our technology infrastructure
- Launch a health plan product for public or private health insurance exchanges
- Achieve efficiencies by leveraging our expertise and experience with larger health plan operations
- Modify your plan to meet relevant claims processing requirements
- Achieve member satisfaction through quality care while managing the financial risk associated with the cost of care

Take on Full Risk or Launch an Insurance Product

Focusing on the delivery of quality care to members, while managing the financial risk associated with the cost of care

YOUR BUSINESS CHALLENGE

The infrastructure needed to support a health plan can be costly and there are significant compliance and regulatory requirements. A lack of funding as well as limited expertise, can often prevent providers from pursuing licensed or other risk-bearing health management activities. Given the complex and ever-changing requirements of providing healthcare and meeting compliance guidelines, achieving effective, appropriate care and managing costs is a major challenge faced by providers today.

WHAT WE OFFER

Conifer Payer Operations for Providers helps you with the necessary technology infrastructure and management oversight to support payer operations. With our solution, you can launch a full risk product or receive delegated risk from a payer. If you already have a plan, we can help you improve your plan's performance.

Our solution:

- Drives provider alignment to increase quality and decrease costs
- Performs care management including prior authorization and concurrent review
- Coordinates and reconciles eligibility and enrollment
- Processes claims quickly and accurately while providing insight into claims data
- Tracks the cost of care to implement effective cost-containment strategies
- Offers proactive reports based on years of experience and benchmarks against other plans to identify business performance opportunities

Conifer Health helps organizations transition from volume to value-based care, enhance the patient experience and improve quality, cost and access to healthcare.

CONIFER HEALTH SOLUTIONS®

Hospitals & Health Systems

ConiferHealth.com/Hospitals

Physician Groups

ConiferHealth.com/Physicians

Employers

ConiferHealth.com/Employers

We have URAC accreditation for health utilization management, case management, and transitions of care services.*



We are URAC vendor-certified for case management, disease management, and health utilization management.*



- Drives value in the health system by leveraging the strengths of our proprietary ConiferCore® Population Health Intelligence platform
- Supports regulatory requirements for Medicare Advantage or Health Insurance Exchange products

HOW WE'RE DIFFERENT

Accredited medical management software and services

We have URAC accreditation for health utilization management, case management, and transitions of care services. We are URAC vendor-certified for case management, disease management, and health utilization management.*

NCQA Certified for both Utilization Management and Credentialing

Conifer Value-Based Care is NCQA Certified for both Utilization Management and Credentialing. Achieving Utilization Management/Credentialing certification from NCQA demonstrates that we have the systems, processes, and personnel in place to conduct utilization management and/or credentialing in accordance with the strictest quality standards.**

Provider portal

Our provider portal displays dashboard views of the population including risk stratification, adherence to evidence-based protocols, longitudinal patient health record, new referrals and discharges from the hospital, and other communications from the care team.

Experience-based, comprehensive solutions

Conifer Health Solutions provides a comprehensive, robust and fully integrated plan and administrative management solution, leveraging our consulting, implementation and operational expertise.

Manage your network based on healthcare utilization

Our utilization dashboard enables you to manage your network structure based on utilization patterns and provide care more effectively for your population. Utilization is analyzed by category of care to determine the highest needs based on volume, network utilization, and cost of services in order to benchmark a population.

Fully integrated web-based applications

Our web-based applications provide user-friendly, automated, self-service enrollment functionality for open enrollment, new hire and life status, identification card printing, and claims status lookup.

* URAC Accreditation through Conifer Care Continuum Solutions, a Conifer Health Solutions company

** NCQA has reviewed and certified Conifer Value-Based Care's Credentialing and Utilization Management functions only. For complete details on the scope of this review, visit www.ncqa.org. Conifer Value-Based Care is a Conifer Health Solutions company.

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